

10/24/2022

Dear West Boylston Residents,

Delivering safe, reliable energy is an Eversource top priority. In keeping with that commitment, Eversource is improving the natural gas distribution system in your neighborhood, beginning this week and continuing for approximately 6 weeks.

Our contractor, NPL, will be upgrading the gas main near Route 140 and Maple St West Boylston <u>Start Date</u>: October 25th, 2022 Tentative End Date: November 21<sup>st</sup>, 2022 or sooner.

## What You Can Expect While We are in Your Neighborhood

Working together is important to the successful and timely completion of this project. A qualified contractor will be performing the work in your neighborhood on behalf of Eversource. Construction activities will generally take place Monday through Friday, and occasionally on Saturdays, between 7 a.m. to 4:30 p.m. Our work is weather dependent, and construction activities are subject to change. All Eversource employees, contractors and field representatives carry identification they will gladly share with you. Construction will take place on your street and into the intersecting street.

If you are an Eversource gas customer, our work will include moving your natural gas meter outside, replacing your existing gas service line, and installing curb valves at the street. There may also be other upgrades required to ensure the safe and most efficient operation of the natural gas distribution system.

This work could result in a temporary interruption to your natural gas service that will allow Eversource to safely and efficiently test the natural gas system. Please be assured that prior to any interruption, you will be contacted in advance so that you can plan accordingly. At the conclusion of any gas service interruption, Eversource representatives will turn your natural gas meter back on, relight your natural gas appliances and perform a safety check. We will do our best to minimize any disruptions.

## **Our Commitment to You**

We are committed to being good neighbors and performing our work with the utmost respect for you and your property. As construction professionals, we also know that living within a work zone can be challenging.

## Always Working to Serve You Better

If you have any questions or need any additional information regarding this important upgrade work, please contact us. We thank you for your patience and cooperation as we work together to complete this gas system improvement project.

Sincerely,



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