

Charter

COMMUNICATIONS

November 2, 2017

Anita Scheipers, Town Administrator
Town of West Boylston
140 Worcester Street
West Boylston, MA 01583

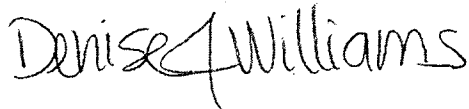
Dear Ms. Scheipers:

Enclosed, please find Charter Communication's ("Charter") annual Form 1240 and 1205 rate justification filings for 2018. Charter is hereby submitting this filing pursuant to the Federal Communication Commission's ("FCC") rate-setting methodology.

Upon receipt of this letter, the Town is notified of Charter's updated maximum permitted rate justifications effective February 2018. The maximum permitted rate changes on the Form 1240 are the result of certain external costs (*i.e.*, programming, channel changes, copyright), inflation, true-up adjustments, and changes in costs associated with delivering cable service.

If you have any questions about the filings, please feel free to call me at (214) 526-8397.

Respectfully submitted,



Denise J. Williams
Director of Regulatory Compliance and Planning

enclosures

cc: Vicki DeSantis
Anna Lucey

Charter Communications
Form 1240 Filing - Additional Information
West Boylston

1 Basic Service Tier Rate Structure:

	<u>Current</u>	<u>MPR</u>	<u>OSR</u>
Basic Service Tier Rate	\$16.99	\$14.48	\$13.99
Broadcast TV Surcharge	\$5.69	\$7.67	\$7.50
FCC Regulatory Fee	\$0.09	\$0.08	\$0.08
Total 1240 Rate	<u>\$22.77</u>	<u>\$22.23</u>	<u>\$21.57</u>

2 Channel Activity:

1/17: Added WBTS

3/17: Dropped EWTN, Inspirational Network, Trinity Broadcast Network, and POP.

2/18: Reinstate EWTN, Inspirational Network, Trinity Broadcast Network, and POP.

3 The following schedule details programming costs per customer for the true-up & projected periods.

	<u>Basic Service Tier</u>
Beginning of the true-up period 1:	\$6.5133
End of the true-up period 1:	\$5.1352
Beginning of the projected period:	\$5.1352
End of the projected period:	\$8.6274

FCC FORM 1240
UPDATING MAXIMUM PERMITTED RATES FOR REGULATED CABLE SERVICES

Cable Operator:

Name of Cable Operator Charter Communications		
Mailing Address of Cable Operator 12405 Powerscourt Drive		
City St. Louis	State MO	ZIP Code 63131

1. Does this filing involve a single franchise authority and a single community unit?	YES	NO
	X	

If yes, complete the franchise authority information below and enter the associated CUID number here:

MA0319

2. Does this filing involve a single franchise authority but multiple community units?	YES	NO
		X

If yes, enter the associated CUIDs below and complete the franchise authority information at the bottom of this page:

n/a

3. Does this filing involve multiple franchise authorities?

If yes, attach a separate sheet for each franchise authority and include the following franchise authority information with its associated CUID(s):

Franchise Authority Information:

Name of Local Franchising Authority West Boylston		
Mailing Address of Local Franchising Authority 140 Worcester Street		
City West Boylston	State MA	ZIP Code 01583
Telephone number 774-261-4088	Fax Number	

4. For what purpose is this Form 1240 being filed? Please put an "X" in the appropriate box.

a. Original Form 1240 for Basic Tier	X
b. Amended Form 1240 for Basic Tier	
c. Original Form 1240 for CPS Tier	
d. Amended Form 1240 for CPS Tier	

5. Indicate the one year time period for which you are setting rates (the Projected Period).

TO	
2/1/18	1/31/19

(mm/yy)

6. Indicate the time period for which you are performing a true-up.

TO	
10/1/16	9/30/17

(mm/yy)

7. Status of Previous Filing of FCC Form 1240 (enter an "x" in the appropriate box)

a. Is this the first FCC Form 1240 filed in any jurisdiction?	YES	NO
		X

b. Has an FCC Form 1240 been filed previously with the FCC?

If yes, enter the date of the most recent filing:

--

 (mm/dd/yy)

c. Has an FCC Form 1240 been filed previously with the Franchising Authority?

YES	NO
X	

If yes, enter the date of the most recent filing:

11/2/16

8. Status of Previous Filing of FCC Form 1210 (enter an "x" in the appropriate box)

a. Has an FCC Form 1210 been previously filed with the FCC?

YES	NO

If yes, enter the date of the most recent filing:

	(mm/dd/yy)
--	------------

b. Has an FCC Form 1210 been previously filed with the Franchising Authority?

YES	NO

If yes, enter the date of the most recent filing:

	(mm/dd/yy)
--	------------

9. Status of FCC Form 1200 Filing (enter an "x" in the appropriate box)

a. Has an FCC Form 1200 been previously filed with the FCC?

YES	NO

If yes, enter the date filed:

	(mm/dd/yy)
--	------------

b. Has an FCC Form 1200 been previously filed with the Franchising Authority?

YES	NO

If yes, enter the date filed:

	(mm/dd/yy)
--	------------

10. Cable Programming Services Complaint Status (enter an "x" in the appropriate box)

a. Is this form being filed in response to an FCC Form 329 complaint?

YES	NO
	X

If yes, enter the date of the complaint:

	(mm/dd/yy)
--	------------

11. Is FCC Form 1205 Being Included With This Filing

YES	NO
X	

12. Selection of "Going Forward" Channel Addition Methodology (enter an "x" in the appropriate box)

☐ Check here if you are using the original rules [MARKUP METHOD].

☐ Check here if you are using the new, alternative rules [CAPS METHOD].

If using the CAPS METHOD, have you elected to revise recovery for channels added during the period May 15, 1994 to Dec. 31, 1994?

YES	NO

13. Headend Upgrade Methodology

*NOTE: Operators must certify to the Commission their eligibility to use this upgrade methodology and attach an equipment list and depreciation schedule.

☐ Check here if you are a qualifying small system using the streamlined headend upgrade methodology.

Part I: Preliminary Information

Module A: Maximum Permitted Rate From Previous Filing

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
A1	Current Maximum Permitted Rate	\$23.0351				

Module B: Subscribership

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
B1	Average Subscribership For True-Up Period 1	2,230				
B2	Average Subscribership For True-Up Period 2	0				
B3	Estimated Average Subscribership For Projected Period	2,230				

Module C: Inflation Information

Line	Line Description	
C1	Unclaimed Inflation: Operator Switching From 1210 To 1240	1.0000
C2	Unclaimed Inflation: Unregulated Operator Responding to Rate Complaint	1.0000
C3	Inflation Factor For True-Up Period 1 [Wks 1]	1.0151
C4	Inflation Factor For True-Up Period 2 [Wks 1]	0.0000
C5	Current FCC Inflation Factor	1.0101

Module D: Calculating the Base Rate

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
D1	Current Headend Upgrade Segment	\$0.0000				
D2	Current External Costs Segment	\$6.5133				
D3	Current Caps Method Segment	\$0.0000				
D4	Current Markup Method Segment	\$0.1800				
D5	Current Channel Movement and Deletion Segment	\$0.0000				
D6	Current True-Up Segment	\$4.3773				
D7	Current Inflation Segment	\$0.2730				
D8	Base Rate [A1-D1-D2-D3-D4-D5-D6-D7]	\$11.6915				

Part II: True-Up Period Module E: Timing Information

Line	Line Description	
E1	What Type of True-Up Is Being Performed? (Answer "1", "2", or "3". See Instructions for a description of these types.) If "1", go to Module 1. If "2", answer E2 and E3. If "3", answer E2, E3, E4, and E5.	2
E2	Number of Months in the True-Up Period 1	12
E3	Number of Months between the end of True-Up Period 1 and the end of the most recent Projected Period	4
E4	Number of Months in True-Up Period 2 Eligible for Interest	0
E5	Number of Months True-Up Period 2 Ineligible for Interest	0

Module F: Maximum Permitted Rate For True-Up Period 1

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
F1	Caps Method Segment For True-Up Period 1 [Wks 2]	\$0.0000				
F2	Markup Method Segment For True-Up Period 1 [Wks 3]	\$0.1642				
F3	Chan Mvmt Deletn Segment For True-Up Period 1 [Wks 4.5]	\$0.0000				
F4	True-Up Period 1 Rate Eligible For Inflation [D8+F1+F2+F3]	\$11.8557				
F5	Inflation Segment for True-Up Period 1 [(F4*C3)-F4]	\$0.1790				
F6	Headend Upgrade Segment For True-Up Period 1 [Wks 6]	\$0.0000				
F7	External Costs Segment For True-Up Period 1 [Wks 7]	\$5.1352				
F8	True-Up Segment For True-Up Period 1	\$4.3439				
F9	Max Perm Rate for True-Up Period 1 [F4+F5+F6+F7+F8]	\$21.5138				

Module G: Maximum Permitted Rate For True-Up Period 2

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
G1	Caps Method Segment For True-Up Period 2 [Wks 2]					
G2	Markup Method Segment For True-Up Period 2 [Wks 3]					
G3	Chan Mvmt Deletn Segment For True-Up Period 2 [Wks 4.5]					
G4	TU Period 2 Rate Eligible For Inflation [D8+F5+G1+G2+G3]					
G5	Inflation Segment for True-Up Period 2 [(G4*C4)-G4]					
G6	Headend Upgrade Segment For True-Up Period 2 [Wks 6]					
G7	External Costs Segment For True-Up Period 2 [Wks 7]					
G8	True-Up Segment For True-Up Period 2					
G9	Max Perm Rate for True-Up Period 2 [G4+G5+G6+G7+G8]					

Module H: True-Up Adjustment Calculation

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
Adjustment For True-Up Period 1						
H11	Revenue From Period 1	\$541,087.20				
H12	Revenue From Max Permitted Rate for Period 1	\$575,709.288				
H13	True-Up Period 1 Adjustment [H2-H11]	\$34,622.0880				
H14	Interest on Period 1 Adjustment	\$3,318.8517				
Adjustment For True-Up Period 2						
H15	Revenue From Period 2 Eligible For Interest					
H16	Revenue From Max Penn Rate for Period 2 Eligible For Interest					
H17	Period 2 Adjustment Eligible For Interest [H6-H5]					
H18	Interest on Period 2 Adjustment (See instructions for formula)					
H19	Revenue From Period 2 Ineligible for Interest					
H10	Revenue From Max Perm Rate for Period 2 Ineligible for Interest					
H11	Period 2 Adjustment Ineligible For Interest [H10-H19]					
Total True-Up Adjustment						
H12	Previous Remaining True-Up Adjustment	\$0.0000				
H13	Total True-Up Adjustment [H3+H4+H7+H8+H11+H12]	\$37,940.9397				
H14	Amount of True-Up Claimed For This Projected Period	\$37,940.9397				
H15	Remaining True-Up Adjustment [H13-H14]	\$0.0000				

Part III: Projected Period Module I: New Maximum Permitted Rate

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
I1	Caps Method Segment For Projected Period [Wks 2]	\$0.0000				
I2	Markup Method Segment For Projected Period [Wks 3]	\$0.1900				
I3	Chan Mvmt Deletn Segment For Projected Period [Wks 4-5]	\$0.0000				
I4	Proj. Period Rate Eligible For Inflation [D8+F5+G5+H1+I2+I3]	\$12.0605				
I5	Inflation Segment for Projected Period [(I4*C5)-I4]	\$0.1218				
I6	Headend Upgrade Segment For Projected Period [Wks 6]	\$0.0000				
I7	External Costs Segment For Projected Period [Wks 7]	\$8.6274				
I8	True-Up Segment For Projected Period	\$1.4178				
I9	Max Permitted Rate for Projected Period [I4+I5+I6+I7+I8]	\$22.2275				
I10	Operator Selected Rate For Projected Period	\$21.57				

Note: The maximum permitted rate figures do not take into account any refund liability you may have. If you have previously been ordered by the Commission or your local franchising authority to make refunds, you are not relieved of your obligation to make such refunds even if the permitted rate is higher than the contested rate or your current rate.

Certification Statement

WILLFUL FALSE STATEMENTS MADE ON THIS FORM ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT (U.S. CODE TITLE 18, SECTION 1001), AND/OR FORFEITURE (U.S. CODE, TITLE 47, SECTION 503).

I certify that the statements made in this form are true and correct to the best of my knowledge and belief, and are made in good faith.

Signature <i>Denise Williams</i>	Date 11/2/2017
Name and Title of Person Completing this Form: Denise J. Williams, Director of Regulatory Compliance & Planning	
Telephone number (817) 298-3689	Fax Number (972) 923-0039

Worksheet 1 - True-Up Period Inflation

For instructions, see Appendix A of Instructions For FCC Form 1240

Line	Period	FCC Inflation Factor
101	October	2.07%
102	November	2.07%
103	December	2.07%
104	January 2017	1.96%
105	February	1.96%
106	March	1.96%
107	April	1.01%
108	May	1.01%
109	June	1.01%
110	July	1.01%
111	August	1.01%
112	September	1.01%
113	Average Inflation Factor for True-Up Period 1	1.0151

114		
115		
116		
117		
118		
119		
120		
121		
122		
123		
124		
125		
126	Average Inflation Factor for True-Up Period 2	

Worksheet 3 - Markup Method True-Up Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1 Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

True-Up Period	Projected Period
X	

Question 2 Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

Basic	Tier 2	Tier 3	Tier 4	Tier 5
X				

Question 3 How long is the first period, in months, for which rates are being set with this worksheet?

12
0

Question 4 How long is the second period, in months, for which rates are being set with this worksheet?

Line	Period	1 Sum of Previous Regulated Channels *	2 Sum of Current Regulated Channel	3 Average Channels	4 Per Channel Adjustment	5 Basic Channels Added	6 Total Adjustment	7 Cumulative Adjustment
301	Previous Month							\$0.1800
302	October	43	43	43.0	\$0.01	0	\$0.00	\$0.1800
303	November	43	43	43.0	\$0.01	0	\$0.00	\$0.1800
304	December	43	43	43.0	\$0.01	0	\$0.00	\$0.1800
305	January 2017	43	44	43.5	\$0.01	1	\$0.01	\$0.1900
306	February	44	44	44.0	\$0.01	0	\$0.00	\$0.1900
307	March	44	40	42.0	\$0.01	-4	(\$0.04)	\$0.1500
308	April	40	40	40.0	\$0.01	0	\$0.00	\$0.1500
309	May	40	40	40.0	\$0.01	0	\$0.00	\$0.1500
310	June	40	40	40.0	\$0.01	0	\$0.00	\$0.1500
311	July	40	40	40.0	\$0.01	0	\$0.00	\$0.1500
312	August	40	40	40.0	\$0.01	0	\$0.00	\$0.1500
313	September	40	40	40.0	\$0.01	0	\$0.00	\$0.1500
314	Average Period 1 Markup Method Adjustment							\$0.1642
315								
316								
317								
318								
319								
320								
321								
322								
323								
324								
325								
326								
327	Average Period 2 Caps Method Adjustment							

* Number of duplicate channels no longer represented on Worksheet 3

5

Worksheet 3 - Markup Method Projected Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

True-Up Period	Projected Period
	X

Question 1. Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

Question 2. Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

Basic	Tier 2	Tier 3	Tier 4	Tier 5
X				

Question 3. How long is the first period, in months, for which rates are being set with this worksheet?

12

Question 4. How long is the second period, in months, for which rates are being set with this worksheet?

0

Line	Period	1 Sum of Previous Regulated Channels	2 Sum of Current Regulated Channel	3 Average Channels	4 Per Channel Adjustment	5 Basic Channels Added	6 Total Adjustment	7 Cumulative Adjustment
301	Previous Month							\$0.1500
302	February	40	44	42.0	\$0.01	4	\$0.04	\$0.1900
303	March	44	44	44.0	\$0.01	0	\$0.00	\$0.1900
304	April	44	44	44.0	\$0.01	0	\$0.00	\$0.1900
305	May	44	44	44.0	\$0.01	0	\$0.00	\$0.1900
306	June	44	44	44.0	\$0.01	0	\$0.00	\$0.1900
307	July	44	44	44.0	\$0.01	0	\$0.00	\$0.1900
308	August	44	44	44.0	\$0.01	0	\$0.00	\$0.1900
309	September	44	44	44.0	\$0.01	0	\$0.00	\$0.1900
310	October	44	44	44.0	\$0.01	0	\$0.00	\$0.1900
311	November	44	44	44.0	\$0.01	0	\$0.00	\$0.1900
312	December	44	44	44.0	\$0.01	0	\$0.00	\$0.1900
313	January	44	44	44.0	\$0.01	0	\$0.00	\$0.1900
314	Average Period 1 Markup Method Adjustment							\$0.1900

Worksheet 4 - Residual True-Up Period

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1 Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

True-Up Period	Projected Period
X	

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
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Period One

401	Average Permitted Charge	\$20.2200				
402	Average External Costs	\$5.1352				
403	Average Total Per Channel Adjustments after 5/14/94 for Channels Added Using Caps Method	\$0.0000				
404	Average Tier Residual [401-402-403]	\$15.0848				
405	Average Channels per Regulated Tier	41.4167				
406	Average Caps Method Channels per Tier	0.0000				
407	Average Remaining Channels [405-406]	41.4167				
408	Average Period 1 Per Channel Residual [404/407]	\$0.3642				

Period Two

409	Average Permitted Charge					
410	Average External Costs					
411	Average Total Per Channel Adjustments after 5/14/94 for Channels Added Using Caps Method					
412	Average Tier Residual [409-410-411]					
413	Average Channels per Regulated Tier					
414	Average Caps Method Channels per Tier					
415	Average Remaining Channels [413-414]					
416	Average Period 2 Per Channel Residual [412/415]					

Worksheet 4 - Residual Projected Period

Question 1 Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

True-Up Period	Projected Period
	X

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
Period One						
401	Average Permitted Charge	\$23.0351				
402	Average External Costs	\$6.5133				
403	Average Total Per Channel Adjustments after 5/14/94 for Channels Added Using Caps Method	\$0.0000				
404	Average Tier Residual [401-402-403]	\$16.5218				
405	Average Channels per Regulated Tier	38.0000				
406	Average Caps Method Channels per Tier	0.0000				
407	Average Remaining Channels [405-406]	38.0000				
408	Average Period 1 Per Channel Residual [404/407]	\$0.4348				

Worksheet 5 - Channel Movement and Deletion True-Up Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

True-Up Period	Projected Period
X	

Question 2. Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

Basic	Tier 2	Tier 3	Tier 4	Tier 5
X				

Question 3. How long is the first period, in months, for which rates are being set with this worksheet?

12

Question 4. How long is the second period, in months, for which rates are being set with this worksheet?

0

Line	Period	1	2	3	4
		Residual of Channels Deleted From Tier	Residual of Channels Moved (added) to Tier	Net Per-Channel Cost Adjustment [Column 2 - Column 1]	Cumulative Net Per-Channel Cost Adjustment
501	Previous Period				\$0.0000
502	October	\$0.0000	\$0.0000	\$0.0000	\$0.0000
503	November	\$0.0000	\$0.0000	\$0.0000	\$0.0000
504	December	\$0.0000	\$0.0000	\$0.0000	\$0.0000
505	January 2017	\$0.0000	\$0.0000	\$0.0000	\$0.0000
506	February	\$0.0000	\$0.0000	\$0.0000	\$0.0000
507	March	\$0.0000	\$0.0000	\$0.0000	\$0.0000
508	April	\$0.0000	\$0.0000	\$0.0000	\$0.0000
509	May	\$0.0000	\$0.0000	\$0.0000	\$0.0000
510	June	\$0.0000	\$0.0000	\$0.0000	\$0.0000
511	July	\$0.0000	\$0.0000	\$0.0000	\$0.0000
512	August	\$0.0000	\$0.0000	\$0.0000	\$0.0000
513	September	\$0.0000	\$0.0000	\$0.0000	\$0.0000
514	Average Period 1 Channel Movement and Deletion Adjustment				\$0.0000
515					
516					
517					
518					
519					
520					
521					
522					
523					
524					
525					
526					
527	Average Period 2 Channel Movement and Deletion Adjustment				

Worksheet 5 - Channel Movement and Deletion Projected Period, Basic Tier

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. Indicate the period for which this worksheet is being used. (Put an "X" in the appropriate box.)

True-Up Period	Projected Period
	X

Question 2. Indicate the tier for which this worksheet is being used. (Put an "X" in the appropriate box.)

Basic	Tier 2	Tier 3	Tier 4	Tier 5
X				

Question 3. How long is the first period, in months, for which rates are being set with this worksheet?

12

Question 4. How long is the second period, in months, for which rates are being set with this worksheet?

0

Line	Period	1	2	3	4
		Residual of Channels Deleted From Tier	Residual of Channels Moved (added) to Tier	Net Per-Channel Cost Adjustment [Column 2 - Column 1]	Cumulative Net Per-Channel Cost Adjustment
501	Previous Period				\$0.0000
502	February	\$0.0000	\$0.0000	\$0.0000	\$0.0000
503	March	\$0.0000	\$0.0000	\$0.0000	\$0.0000
504	April	\$0.0000	\$0.0000	\$0.0000	\$0.0000
505	May	\$0.0000	\$0.0000	\$0.0000	\$0.0000
506	June	\$0.0000	\$0.0000	\$0.0000	\$0.0000
507	July	\$0.0000	\$0.0000	\$0.0000	\$0.0000
508	August	\$0.0000	\$0.0000	\$0.0000	\$0.0000
509	September	\$0.0000	\$0.0000	\$0.0000	\$0.0000
510	October	\$0.0000	\$0.0000	\$0.0000	\$0.0000
511	November	\$0.0000	\$0.0000	\$0.0000	\$0.0000
512	December	\$0.0000	\$0.0000	\$0.0000	\$0.0000
513	January	\$0.0000	\$0.0000	\$0.0000	\$0.0000
514	Average Period 1 Channel Movement and Deletion Adjustment				\$0.0000

Worksheet 7 - External Costs True-Up Period

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. For which time period are you filling out this worksheet? [Put an "X" in the appropriate box.]

Question 2. How long is the first period, in months, for which rates are being set with this worksheet?

Question 3. How long is the second period, in months, for which rates are being set with this worksheet?

True-Up Period	Projected Period
X	
	12
	0

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
Period 1						
External Costs Eligible for Markup						
701	Cost of Programming For Channels Added Prior to 5/15/94 or After 5/15/94 Using Markup Method For Period	\$2,164.88				
702	Retransmission Consent Fees For Period	\$119,082.00				
703	Copyright Fees For Period	\$4,592.69				
704	External Costs Eligible For 7.5% Markup	\$125,839.57				
705	Marked Up External Costs	\$135,277.5378				
External Costs Not Eligible for Markup						
706	Cable Specific Taxes For Period	\$0.00				
707	Franchise Related Costs For Period	\$0.00				
708	Commission Regulatory Fees For Period	\$2,140.80				
709	Total External Costs For Period	\$137,418.3378				
710	Monthly, Per-Subscriber External Costs For Period 1	\$5.1352				
Period 2						
External Costs Eligible for Markup						
711	Cost of Programming For Channels Added Prior to 5/15/94 or After 5/15/94 Using Markup Method For Period					
712	Retransmission Consent Fees For Period					
713	Copyright Fees For Period					
714	External Costs Eligible For 7.5% Markup					
715	Marked Up External Costs					
External Costs Not Eligible for Markup						
716	Cable Specific Taxes For Period					
717	Franchise Related Costs For Period					
718	Commission Regulatory Fees For Period					
719	Total External Costs For Period					
720	Monthly, Per-Subscriber External Costs For Period 2					

Worksheet 7 - External Costs Projected Period

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1 For which time period are you filling out this worksheet? (Put an "X" in the appropriate box.)

Question 2 How long is the first period, in months, for which rates are being set with this worksheet?

Question 3 How long is the second period, in months, for which rates are being set with this worksheet?

True-Up Period	Projected Period
	X
	12

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
Period 1						
External Costs Eligible for Markup						
701	Cost of Programming For Channels Added Prior to 5/15/94 or After 5/15/94 Using Markup Method For Period	\$2,943.60				
702	Retransmission Consent Fees For Period	\$205,249.20				
703	Copyright Fees For Period	\$4,578.64				
704	External Costs Eligible For 7.5% Markup	\$212,771.44				
705	Marked Up External Costs	\$228,729.2980				
External Costs Not Eligible for Markup						
706	Cable Specific Taxes For Period	\$0.00				
707	Franchise Related Costs For Period	n/a				
708	Commission Regulatory Fees For Period	\$2,140.80				
709	Total External Costs For Period	\$230,870.0980				
710	Monthly, Per-Subscriber External Costs For Period 1	\$8.6274				

Worksheet 8 - True-Up Rate Charged

For instructions, see Appendix A of Instructions For FCC Form 1240

Question 1. How long is the True-Up Period 1, in months?

12

Question 2. How long is the True-Up Period 2, in months?

0

Line	Line Description	a Basic	b Tier 2	c Tier 3	d Tier 4	e Tier 5
801	October	\$15.1300				
802	November	\$15.1300				
803	December	\$15.1300				
804	January 2017	\$15.1300				
805	February	\$22.7600				
806	March	\$22.7600				
807	April	\$22.7600				
808	May	\$22.7600				
809	June	\$22.7700	FCC Regulatory Fee Increased \$0.01			
810	July	\$22.7700				
811	August	\$22.7700				
812	September	\$22.7700				
813	Period 1 Average Rate	\$20.2200				
814						
815						
816						
817						
818						
819						
820						
821						
822						
823						
824						
825						
826	Period 2 Average Rate					

Westborough, MA
Basic Service Tier
Channel Lineup
September 2017

West Boylston

WGBH - PBS	2
WBZ - CBS	4
WCVB - ABC	5
WFXT - FOX	6
WHDH - IND	7
WSBK - My TV	8
WLVI - CW	9
WBTS LD - NBC	10
WNEU - Telemundo	12
WYDN - Daystar	14
C-SPAN	16
WJAR - NBC	17
WUTF - UniMas	19
WBPX - ION	20
WMFP - SonLife Broadcasting	25
WBIN - IND	26
WUNI - UNV	27
C-SPAN 2	85
C-SPAN 3	86
WASA LD - Estrella TV	94
QVC	126
Home Shopping Network	133
Jewelry Television	144
Evine Live	159
WGBX 4 - PBS Kids	180
WGBX 2 - PBS World	181
WGBX 3 - PBS Create	182
WFXT 2 - Escape	183
WCVB 2 - Me TV	184
WFXT 3 - LAFF	185
WNEU 3 - TeleXitos	186
WUTF 3 - Get TV	187
WBZ 2 - Decades	188
WUNI 2 - LATV	189
Local Access	191
Government Access	192
Charter TV 3	193
Educational Access	194
Spectrum Reach	197
Spectrum Reach	198

FORM 1205
DETERMINING REGULATED EQUIPMENT AND INSTALLATION COSTS
"EQUIPMENT FORM"

Community Unit Identifier (CUID) of cable system See attached list		Date of Form Submission 11/2/17	
Name of Cable Operator Charter Communications			
Mailing Address of Cable Operator 12405 Powerscourt Drive			
City St. Louis	State MO	ZIP Code 63131	
Name and Title of person completing this form: Denise J. Williams, Director of Regulatory Compliance			
Telephone number (817) 298-3689		Fax Number (972) 923-0039	
Name of Local Franchising Authority Massachusetts Regulated Communities - See attached list			

. This form is being filed: [Enter an "x" in the appropriate box]

- ☐ In conjunction with FCC Form 1200, FCC Form 1220, or FCC Form 1225.
Attach the completed FCC Form 1200, FCC Form 1220, or FCC Form 1225 to the front of this form.
OR
☒ In order to fulfill FCC rules requiring an annual filing of this form

Enter the date on which you closed your books for the fiscal year reflected in this form:

12/31/2016

(mm/dd/yy)

Note: This will indicate the end of the 12-month fiscal year for which you are filing this form.

Indicate the corporate status of your cable system [Enter an "x" in the correct box]

- ☐ C-Corporation
☐ Subchapter S corporation
☐ Partnership
☐ Sole Proprietorship
☒ Other [Please explain below]

Limited Liability Company

**Charter Communications
Massachusetts Regulated Communities**

CUID	Community
MA0290	Auburn
MA0286	Belchertown
MA0081	Brimfield
MA0305	Brookfield
MA0018	Charlton
MA0304	Chicopee
MA0184	Dudley
MA0054	East Brookfield
MA0103	East Longmeadow
MA0334	Easthampton
MA0339	Hadley
MA0285	Hampden
MA0073	Harvard
MA0286	Holden
MA0092	Ludlow
MA0285	Paxton
MA0312	Pepperell
MA0179	Southampton
MA0087	Spencer
MA0036	Sturbridge
MA0043	Upton
MA0319	Uxbridge
MA0313	West Boylston
MA0209	West Brookfield
MA0107	Wilbraham
MA0242	Worcester
MA0009	Lee
MA0010	Lenox
MA0011	Stockbridge
MA0027	Dalton
MA0028	Pittsfield
MA0096	Richmond

SCHEDULE A: CAPITAL COSTS OF SERVICE INSTALLATION AND MAINTENANCE OF EQUIPMENT AND PLANT						
A	Equipment and Plant	Vehicles	Installation Materials/Tools/Labor	Maintenance Facilities	Furniture & Fixtures	Other 2. (Specify below)
B	Gross Book Value	\$766,537,228.30	\$5,021,739,181.30	\$1,389,616,794.29	\$173,440,221.93	
C	Accumulated Depreciation	\$207,251,059.51	\$1,314,398,310.8663	\$101,905,085.08	\$33,219,631.53	
D	Deferred Taxes	\$155,713,056.50	\$1,030,454,050.39	\$358,140,029.96	\$39,386,243.70	
E	Net Book Value [B-(C+D)]	\$403,573,112.29	\$2,676,886,820.0438	\$929,571,679.25	\$100,834,346.70	
F	Rate of Return	0.1125				
G	Calculation of Gross-up Rate					
G1	Federal Income Tax Rate	0.35				
G2	State Income Tax Rate	0.0549				
G3	Net Total Income Tax Rate [(G1+G2)-(G1 x G2)]	0.3857				
G4	Adjustment to Reflect Interest Deductibility					
G4a	Actual Interest Amount	\$2,685,000,000				
G4b	Total Net Assets	\$145,767,000,000				
G4c	Base Return on Investment Amount [G4b x F]	\$16,398,787,500.00				
G4d	Interest Deductibility Factor [G4a/G4c]	0.1637				
G5	Effective Tax Rate [G3 x (1-G4d)] [C-Corps skip to G7]	0.3225				
G6	Adjustments for Non-C Corporations					
G6a	Base Return on Investment Amount [G4c]	\$16,398,787,500.00				
G6b	Distributions	\$0				
G6c	Contributions (may not exceed G6b)	\$0				
G6d	Returns Subject to Income Tax [G6a-G6b+G6c]	\$16,398,787,500.00				
G6e	Returns Percentage Subject to Income Tax [G6d/G6a]	1				
G7	Gross-Up Rate [C-Corps: 1/(1-G5) Other: 1/(1-(G5 x G6e))]	1.4761				
	Grossed-Up Rate of Return [F x G7]	0.1661				
	Return on Investment Grossed-Up for Taxes [E x H]	\$67,015,856.3993	\$444,513,911.5225	\$154,361,230.4002	\$16,744,178.1744	
	Current Provision for Depreciation	\$137,247,969.656	\$905,757,549.339	\$90,815,224.116	\$35,366,971.644	
	Annual Capital Costs [I+J]	\$204,263,826.0553	\$1,350,271,460.8615	\$245,176,454.5162	\$52,111,149.8184	
	GRAND TOTAL [sum of Line K entries]	\$1,851,822,891.2513				

Box 1.

Specify: Other 1. Furniture & Fixtures

Specify: Other 2.

SCHEDULE B: ANNUAL OPERATING EXPENSES FOR SERVICE INSTALLATION AND MAINTENANCE OF EQUIPMENT

	Salaries & Benefits	Supplies, Utilities, Rent	Other 1. Education and Training	Other 2. Contractor Expense	Other 3. Converter Maintenance
Annual Op. Expenses for Svc. Install. and Maint. of Equip.	\$1,743,807,530.186	\$437,941,787.914	\$4,309,329.902	\$236,069,107.9755	\$115,646,673.70
GRAND TOTAL [sum of Line A entries]	\$2,537,774,429.6775				

Box 2.

Specify: Other 1. Education and Training

Specify: Other 2. Contractor Expense

Specify: Other 3. Converter Maintenance

Specify: Other 4.

SCHEDULE C: CAPITAL COSTS OF LEASED CUSTOMER EQUIPMENT

A	Equipment	Remote 1	Converter 2 - Standard	Converter 3 - HD DVR	Other 1 - CableCARD	Other 2 - DTA
B	Total Maintenance/Service Hours (Attach Explanation)	0	198,287	3,470,022	0	1,288,866
C	Total # of Units in Service	37,288,318	1,531,201	26,216,385	128,934	9,540,732
D	Gross Book Value	\$111,413,260.09	\$27,564,794.9173	\$3,371,136,173.0296	\$5,279,204.05	\$113,960,987.463
E	Accumulated Depreciation	\$45,089,997.00	\$26,577,139.8782	\$1,430,662,098.6129	\$2,167,041.37	\$23,609,461.1822
F	Deferred Taxes	\$18,319,183.12	\$0.00	\$539,499,942.83	\$915,959.16	\$24,730,897.21
G	Net Book Value [D-(E+F)]	\$48,004,079.97	\$987,655.0391	\$1,400,974,131.5867	\$2,196,203.52	\$65,620,629.0708
H	Grossed-Up Rate of Return [From Sched. A, Line H]	0.166056297				
I	Return on Investment Grossed-Up for Taxes [G x H]	\$7,971,379.7374	\$164,006.338	\$232,640,575.8026	\$364,693.4229	\$10,896,718.6384
J	Current Provision for Depreciation	\$46,631,661.662	(\$738,057.2798)	\$724,645,112.8491	\$1,436,599.358	\$19,441,475.998
K	Annual Capital Costs [I + J]	\$54,603,041.3994	(\$574,050.9418)	\$957,285,688.6517	\$1,801,292.7809	\$30,338,194.6364
L	GRAND TOTAL [sum of Line K entries]	\$1,013,115,971.8902				

Box 3.

Specify: Other 1. Cable Card

Specify: Other 2. DTA

SCHEDULE D: AVERAGE HOURS PER INSTALLATION

Average Hours per Primary Outlet - Unwired	1.81
Average Hours per Primary Outlet - Prewired	1.50
Average Hours per Primary Outlet - Reconnect	1.18
Average Hours per A/O - Unwired - at time of installation	0.67
Average Hours per A/O - Prewired - at time of installation	0.44
Average Hours per A/O - Unwired - return trip	1.53
Average Hours per A/O - Prewired - return trip	1.30
Average Hours per Change of Service (Upgrade, Downgrade, Disconnect, etc.) Requiring a Truck Roll	0.76
Average Hours per Inside Wire Service Call Charge	1.25
Average Hours per Wall Fish - at time of installation	0.75
Average Hours per Wall Fish - return trip	1.26

WORKSHEET FOR CALCULATING PERMITTED EQUIPMENT AND INSTALLATION CHARGES**EP A. Hourly Service Charge**

Total Capital Costs of Installation and Maintenance [Schedule A, Box 1]	\$1,851,822,891.2513
Total Annual Operating Expenses for Installation and Maintenance [Schedule B, Box 2]	\$2,537,774,429.6775
Total Capital Costs and Operating Expenses for Installation and Maintenance [Line 1 + Line 2]	\$4,389,597,320.9289
Customer Equipment and Installation Percentage (attach an explanation)	0.429
Annual Customer Equipment Maintenance and Installation Costs, Excluding Costs of Leased Equipment [Line 3 x Line 4]	\$1,883,137,250.6785
Total Labor Hours for Maintenance and Installation of Customer Equipment and Services (attach explanation)	33,575,472
Hourly Service Charge (HSC) (Line 5/Line 6)	\$56.0867

METHOD OF BILLING FOR INSTALLATIONS (place an "x" in the appropriate box)

- ☐ Installations billed by the hour based on the HSC calculated in Line 7.
☒ Installations billed as a standard charge.

STEP B. Installation Charge

8	Uniform HSC for all installations (From Step A, line 7)		\$56.0867
OR			
9	Average Charge for Installation Types		
a. Primary Outlet - Unwired			
a1	HSC (Line 7)	\$56.0867	
a2	Average Hours	1.83	
a3	Charge		\$101.5169
b. Primary Outlet - Prewired			
b1	HSC (Line 7)	\$56.0867	
b2	Average Hours	1.50	
b3	Charge		\$84.1301
c. Primary Outlet - Reconnect			
c1	HSC (Line 7)	\$56.0867	
c2	Average Hours	1.18	
c3	Charge		\$66.1823
d. Unwired A/O - at Time of Installation			
d1	HSC (Line 7)	\$56.0867	
d2	Average Hours	0.67	
d3	Charge		\$37.5781
e. Prewired A/O - at Time of Installation			
e1	HSC (Line 7)	\$56.0867	
e2	Average Hours	0.44	
e3	Charge		\$24.6781
f. Unwired A/O - return trip			
f1	HSC (Line 7)	\$56.0867	
f2	Average Hours	1.53	
f3	Charge		\$85.8127
g. Prewired A/O - return trip			
g1	HSC (Line 7)	\$56.0867	
g2	Average Hours	1.30	
g3	Charge		\$72.9127
h. Change of Service (Upgrade, Downgrade, Disconnect, etc.) Requiring a Truck Roll			
h1	HSC (Line 7)	\$56.0867	
h2	Average Hours	0.76	
h3	Charge		\$42.6259
i. Inside Wire Service Call Charge			
i1	HSC (Line 7)	\$56.0867	
i2	Average Hours	1.25	
i3	Charge		\$70.1084
j. Wall Fish - at Time of Installation			
j1	HSC (Line 7)	\$56.0867	
j2	Average Hours	0.75	
j3	Charge		\$42.065
k. Wall Fish - return trip			
k1	HSC (Line 7)	\$56.0867	
k2	Average Hours	1.26	
k3	Charge		\$70.6692

STEP C. Charges for leased Remotes (Calculate separately for each significantly different type)		a Remote 1	
10	Total Maintenance/Service Hours [Corresponding column from Schedule C, Line B]	0	
11	HSC [Line 7]	\$56.0867	
12	Total Maintenance/Service Cost [Line 10 x Line 11]	\$0.00	
13	Annual Capital Costs [Corresponding column from Schedule C, Line K]	\$54,603,041.3994	
14	Total Cost of Remote [Line 12 + Line 13]	\$54,603,041.3994	
15	Number of Units in Service [Corresponding column from Schedule C, Line C]	37,288,318	
16	Unit Cost [Line 14/Line 15]	\$1.4643	
17	Rate per Month [Line 16/(12)]	\$0.122	

STEP D. Charges for leased Converter Boxes (Calculate separately for each significantly different type)		b Converter 2 - Standard	c Converter 3 - HD/DVR
18	Total Maintenance/Service Hours [Corresponding column from Schedule C, Line B]	198,287	3,470,022
19	HSC [Line 7]	\$56.0867	\$56.0867
20	Total Maintenance/Service Cost [Line 18 x Line 19]	\$11,121,263.4829	\$194,622,082.9074
21	Annual Capital Costs [Corresponding column from Schedule C, Line K]	(\$574,050.9418)	\$957,285,688.6517
22	Total Cost of Converter [Line 20 + Line 21]	\$10,547,212.5411	\$1,151,907,771.5591
23	Number of Units in Service [Corresponding column from Schedule C, Line C]	1,531,201	26,216,385
24	Unit Cost [Line 22/Line 23]	\$6.8882	\$43.9385
25	Rate per Month [Line 24/(12)]	\$0.574	\$3.6615

STEP E. Charges for Other Leased Equipment		Other 1 - Cable Card	Other 2 - DTA
26	Total Maintenance/Service Hours [Corresponding column from Schedule C, Line B]	0	1,288,866
27	HSC [Line 7]	\$56.0867	\$56.0867
28	Total Maintenance/Service Cost [Line 26 x Line 27]	\$0.00	\$72,288,240.6822
29	Annual Capital Costs [Corresponding column from Schedule C, Line K]	\$1,801,292.7809	\$30,338,194.6364
30	Total Cost of Equipment [Line 28 + Line 29]	\$1,801,292.7809	\$102,626,435.3186
31	Number of Units in Service [Corresponding column from Schedule C, Line C]	128,934	9,540,732
32	Unit Cost [Line 30/Line 31]	\$13.9707	\$10.7567
33	Rate per Month [Line 32/(12)]	\$1.1642	\$0.8964

METHOD OF BILLING FOR CHANGING SERVICE TIERS OR EQUIPMENT [place an "x" in the appropriate box]

- ☒ as a Nominal Charge (Enter the nominal charge in Line 34) - If No Truck Roll Is Required
- ☐ as a Uniform Hourly Service Charge
- ☒ as an Average Charge (Enter the Average Hours for Changing Service Tiers in Line 36b) - If A Truck Roll Is Required

STEP F. Charges for Changing Service, Tiers or Equipment

34	Nominal Charge for Changing Service Tiers - If No Truck Roll is Required	\$1.99
If you use an escalating scale of charges, place an "x" in the box at the right		
OR		
35	Uniform Hourly Service Charge	n/a
OR		
36	Average Charge for Changing Service Tiers - If A Truck Roll Is Required	
36a	HSC [Line 7]	\$56.0867
36b	Average Hours to Change Service Tiers	0.76
36c	Average Charge for Changing Service Tiers [Line 36a x Line 36b]	42.6259

SUMMARY SCHEDULE

Current Equipment and Installation Rates		Permitted Rate	Operator Selected
1	Charges for Cable Service Installations		
	a. Hourly Rate [Step A, Line 7]	\$56.09	\$49.99
	b. Average Installation Charges		
	Primary Outlet - Unwired	\$101.52	\$49.99
	Primary Outlet - Rewired	\$84.13	\$49.99
	Primary Outlet - Reconnect	\$66.18	\$49.99
	Unwired A/O - at time of installation	\$37.58	\$9.99
	Rewired A/O - at time of installation	\$24.68	\$9.99
	Unwired A/O - return trip	\$85.81	\$49.99
	Rewired A/O - return trip	\$72.91	\$49.99
	Change of Service (Upgrade, Downgrade, Disconnect, etc.) Requiring a Truck Roll	\$42.63	\$41.99
	Inside Wire Service Call Charge	\$70.11	\$49.99
	Wall Fish - at time of installation	\$42.07	\$41.99
	Wall Fish - return trip	\$70.67	\$41.99
2	Monthly Charge for Lease of Remote Controls [Step C, Line 17, columns a-c]		
	Remote Control Type 1: Remotes	\$0.12	included in Converter OSR
	Remote Control Type 2:		
3	Monthly Charge for Lease of Converter Boxes [Step D, Line 25, columns a-c]		
	Converter Box Type 1:		
	Converter Box Type 2: Standard Digital Converters	\$0.57	\$0.69 including remote
	Converter Box Type 3: Advanced Digital Converters - HD, DVR, HD/DVR combo	\$3.66	\$3.78 including remote
	Monthly Charge for Lease of Other Equipment [Step E, Line 33]		
	Other 1: Cable Card	\$1.16	\$1.00
	Other 2: DTA	\$0.90	\$0.90
	Charge for Changing Service, Tiers or Equipment - Not Requiring a Truck Roll [Step F, Line 34, 35 or 36c]	\$1.99	\$1.99

LABOR COST AND POLICY CHANGES

Indicate your answer to the following three questions by placing an "x" in the appropriate box

Have you included the labor costs associated with subscriber cable drops in your charges for initial installation?

☐ YES
☒ NO

Have you capitalized the labor costs associated with subscriber cable drops?

☒ YES
☐ NO

If you have filed this form before, have you changed any policy, e.g., cost accounting or cost allocation that causes an increase in the costs included in the computation of equipment and installations charges?

☐ YES (You must attach a full explanation)
☒ NO

CERTIFICATION STATEMENT

WILLFUL FALSE STATEMENTS MADE ON THIS FORM ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT
(U.S. CODE TITLE 18, SECTION 1001), AND/OR FORFEITURE (U.S. CODE, TITLE 47, SECTION 503).

I certify that the statements made in this form are true and correct to the best of my knowledge and belief, and are made in good faith.

Name of the Cable Operator	Signature
Charter Communications	Denise Williams
Date	Title
11/2/17	Director of Regulatory Compliance & Planning

Explanations To FCC Form 1205

Schedule C: Line B - Total Maintenance/Service Hours:

The hours listed on Line B of Schedule C represents annual maintenance and service hours for remotes & converters incurred from both in-house and third party contract sources.

	MSH	Allocation to Equipment Types			
		Standard Digital	Advanced Digital	CableCARD	DTA
In-House Warehouse Personnel (CPE or Materials Work)	907				
Annual Hours Worked	1,568				
% of Time Allocated to the Equipment Basket	100%	4.00%	70.00%	0.00%	26.00%
In-house Hours	1,421,630	56,865	995,141	0	369,624
Service Call Hours -					
Number of Video CPE Service Calls	2,247,059				
Average Service Minutes	67.13	4.00%	70.00%	0.00%	26.00%
Total Service Call Hours	2,516,706	100,668	1,761,694	0	654,344
Contract Converter Hours -					
Cost Per P&L - Account #5403	\$18,339,085				
Repair Cost Per Hour	\$18.00	4.00%	70.00%	0.00%	26.00%
Total Contract Hours	1,018,838	40,754	713,187	0	264,898
Total Video CPE Maintenance Service Hours	4,957,174	198,287	3,470,022	0	1,288,866

Schedule D: Average Hours Per Installation:

The hours listed in Schedule D represent an average of analog & digital activity based on surveys completed at the operating group level.

Technician/Installer Allocated Time

	PRIMARY OUTLET - UNWIRED	PRIMARY OUTLET - PREWIRED	PRIMARY OUTLET - RECONNECT	A/O - UNWIRED AT INITIAL INSTALL	A/O - PREWIRED AT INITIAL INSTALL
DRIVE TIME	13.7	13.7	13.7	n/a	n/a
CALL IN WHILE AT THE HOME	2.0	2.0	2.0	n/a	n/a
INSTALLER LABOR	93.0	74.0	55.3	40.3	26.3
TOTAL - Minutes/Task	108.7	89.7	71.0	40.3	26.3
SUBTOTAL - Hours/Task	1.81	1.50	1.18	0.67	0.44

	CHANGE OF SERVICE (Upgrade, Downgrade, etc.)			
	A/O - UNWIRED RETURN TRIP	A/O - PREWIRED RETURN TRIP	TRUCK ROLL REQUIRED	INSIDE WIRE SERVICE CALL CHARGE
DRIVE TIME	13.7	13.7	13.7	13.7
CALL IN WHILE AT THE HOME	2.0	2.0	2.0	2.0
INSTALLER LABOR	76.3	62.3	30.0	59.0
TOTAL - Minutes/Task	92.0	78.0	45.7	74.7
SUBTOTAL - Hours/Task	1.53	1.30	0.76	1.25

	WALL FISH - At Initial Install	WALL FISH - Return Trip
DRIVE TIME	n/a	13.7
CALL IN WHILE AT THE HOME	n/a	2.0
INSTALLER LABOR	45.0	60.0
TOTAL - Minutes/Task	45.0	75.7
SUBTOTAL - Hours/Task	0.75	1.26

Worksheet for Calculating Permitted Equipment and Installation Charges - Line 4 (Allocation %) and Line 6 (Hours):

Line 4 - Customer Equipment and Installation Percentage:

The percentage listed on Line 4 is used to allocate the capital costs (shown on Schedule A) and the operating expenses (shown on Schedule B) to the equipment basket.

This percentage is calculated as follows:

Line 6 - Total Labor Hours for Maintenance and Installation of Customer Equipment and Services:

The hours listed on Line 6 were calculated as follows:

Personnel	Service Dept Headcount	Line 4 % of Time Allocated to Residential Video Service from Ground Block to Activity inside Customer Premises			Line 6 Labor Hours
		Annual Hours			
In-House Installation/Reconnect/Repair/Service Technicians	23,378	53%	1,568		19,424,607
In-House Warehouse Personnel	516	36%	1,568		n/a
In-House Converter Personnel	918	64%	1,568		920,827
In-House "All Other" Technical	10,306	4%	1,568		n/a
Contract Installation/Repair Technicians	12,000	53%	1,920		12,211,200
Contract Converter Maintenance/Repair	490	100%	2,080		1,018,838
Total	47,608	42.90%	0		33,575,472